



# Global Sustainability Statement

This policy has been developed by global leadership at Arcadis and is promoted by each region in which we operate through coordination with local leadership and sustainability teams. In the spirit of continuous improvement, our sustainability program and this Policy Statement are reviewed every two years.

At Arcadis, we create a more sustainable world now and **for the next generation.**

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**Peter Oosterveer**  
Arcadis CEO

Arcadis was established in 1888 from a pioneering idea: reclaiming moorland in the Netherlands with the purpose of *Improving Quality of Life*. Since then, our people have led projects around the world that have pushed forward the boundaries of sustainability and created positive impacts on the environment and society.

Arcadians are committed to developing pioneering solutions that protect the planet and promote a sustainable world today and for generations to come. It is our ambition to contribute positively to the communities in which we operate, through the projects we undertake for our clients, in our own business operations and through community value programs. We understand that the global effort to create a more circular and sustainable economy and world is a journey in which Arcadis can play a leading role. Our efforts in sustainability are guided by the UN Sustainable Development Goals and by the Arcadis General Business Principles (AGBP) which list sustainability as a core value for all Arcadians.

There are three areas across which we demonstrate our commitment to sustainability, and where we can deliver positive impact:

## Clients & Solutions



We solve our clients' most challenging problems within cities, infrastructure, and industry by promoting solutions that focus on benefits for people, nature and the climate.

- We use design thinking and digital tools to show how sustainable solutions create value for clients and translate their commitments to sustainable development and performance into concrete action.
- We actively consider how our projects, plans and designs impact the environment and society throughout the project lifecycle and offer clients more sustainable options that also increase value for all stakeholders.
- We use our sustainability expertise to identify opportunities for clients that reduce negative environmental and social impacts and, where possible, maximize positive ones.
- We aim to future-proof client projects by integrating climate mitigation and resilience as well as other global risks into our designs based on different climate change scenarios.
- We measure and monitor the impact of our projects on the environment and society using the UN Sustainable Development Goals to keep us accountable.

## Operations & Accountability



We take action to positively impact our environment and communities in which we operate, while embedding environmental, social, and governance policies in our business operations. We do business in accordance with local legislation and regulatory requirements that apply to our operations and project activities.

- We promote environmentally responsible business practices within our company and have set a goal to reach carbon neutrality in our operations by 2021.
- We engage in sustainable consumption and responsible practices in the management and avoidance of pollution, hazardous and nonhazardous waste, and unnecessary use of resources across all our business.
- We seek to select suppliers and business partners that align with our sustainability values to provide products and services that are environmentally, socially and economically responsible. We monitor the performance of our suppliers and partners over time, providing guidance where needed.
- We have a global integrity and anti-corruption program and we monitor compliance with the AGBP in all our operations.
- We measure, monitor and communicate our sustainability performance in a manner that is transparent and responsive to the needs of our stakeholders. By reviewing our data collection and reporting processes, we continuously improve our baseline and set appropriate targets.

## People & Communities



We provide value to our people, communities, and the environment through internal initiatives and partnerships with external organizations. By developing impactful programs that benefit society and incentivizing sustainable behaviors, we improve quality of life for people around the world. We are committed to promoting diversity and inclusion through our programs and our work.

- We are committed to providing our people with opportunities to contribute to community value programs both locally and globally.
- We talk to local communities to understand the broader impacts of our operations on their lives.
- We promote our work as a force for change, stimulate educational development and create inclusive pathways for under-served communities to join our effort.
- We invest in the development of our people, providing educational opportunities and programs to develop their skills.
- We do our utmost to protect the health, safety and well-being of our people. We provide a working environment that is diverse, inclusive, and accepting of all people.

**Arcadis. Improving quality of life.**